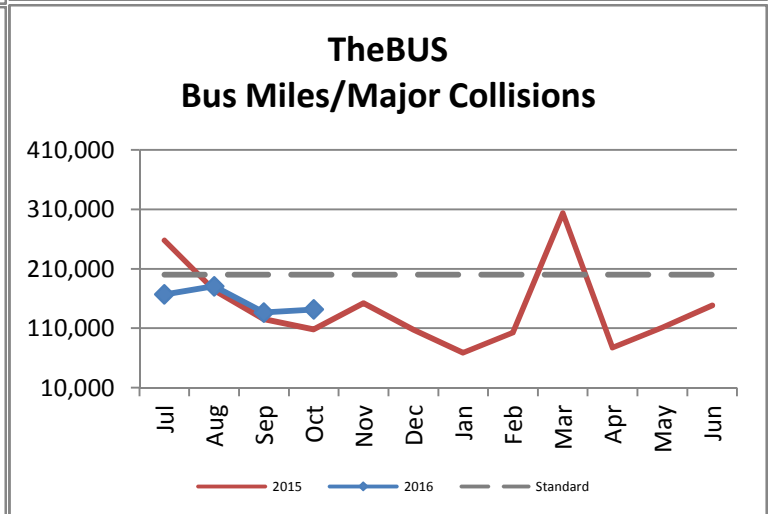
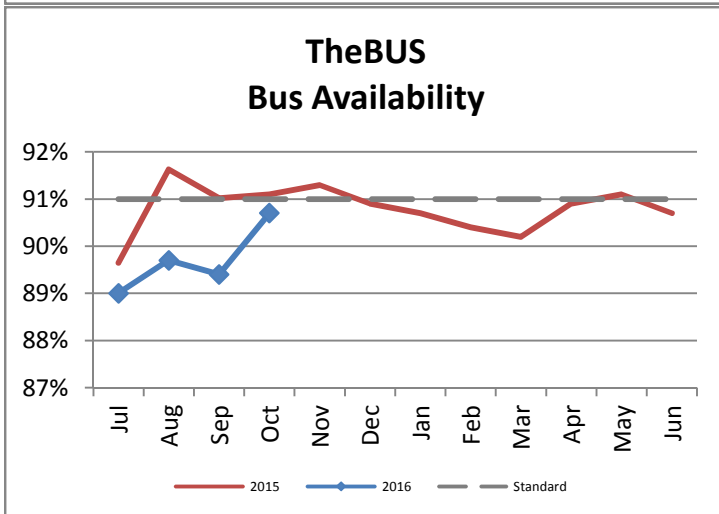
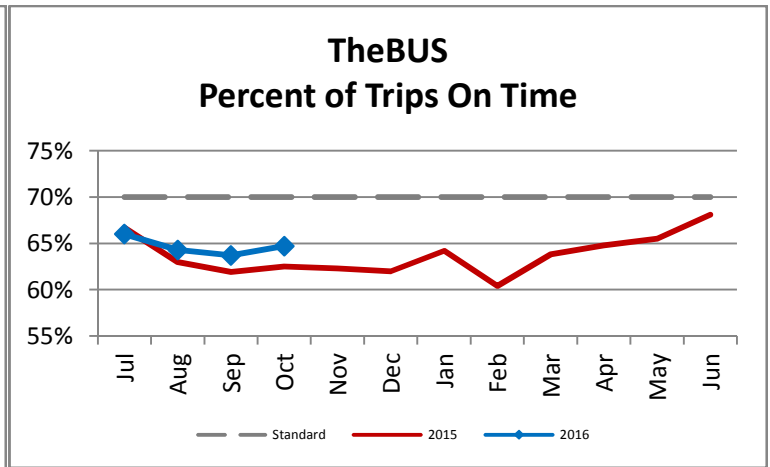
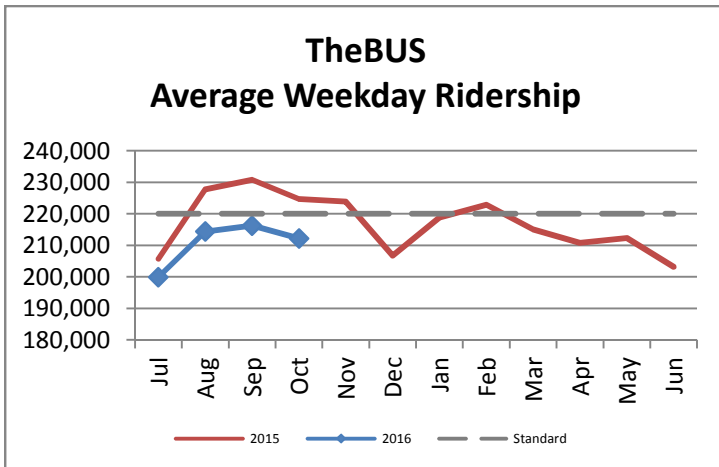


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending October 2015**

Key Performance Indicators (KPI)	October 2015	October 2014	Percent Change	4 Months FY2016	4 Months FY2015	Percent Change
Total Monthly Ridership	5,880,411	6,147,944	-4.35%	22,915,301	24,071,392	-4.80%
Average Weekday Ridership	212,190	224,710	-5.57%	210,665	222,271	-5.22%
Percent of Trips On Time	64.7%	62.5%	2.2%	64.68%	63.53%	1.15%
Bus Availability	90.7%	91.1%	-0.4%	89.7%	90.9%	-1.15%
Bus Miles/Major Collisions	141,730	108,195	30.99%	156,451	166,304	-5.92%
Bus Miles/Mechanical Road Calls	11,373	13,934	-18.38%	11,408	13,286	-14.14%
Spare Ratio	17.79%	19.59%	-1.79%	17.87%	20.88%	-3.01%
Cost per Hour	\$118.94	\$117.60	1.14%	\$123.57	\$127.95	-3.43%
Cost per Trip	\$2.66	\$2.53	4.82%	\$2.79	\$2.73	2.04%
Cost per Mile	\$8.48	\$8.47	0.09%	\$8.78	\$9.18	-4.37%
Farebox Recovery	28.37%	24.61%	3.76%	28.32%	29.04%	-0.72%
Trips per Hour	44.78	46.41	-3.51%	44.42	47.02	-5.53%
Trips per Mile	3.19	3.34	-4.52%	3.16	3.38	-6.46%
Average System Speed	12.90	13.00	-0.78%	12.96	13.01	-0.44%
Percent Complete in 30 Days (Customer)	96.41%	99.41%	-3.0%	98.09%	99.06%	-1.0%
Complaint Rate (Complaints per 100,000 trips)	12.81	9.97	28.43%	11.80	10.37	13.80%



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